| Panel Date | Decision | Action | Response | Date For |
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|            |          |        |          | Future   |
|            |          |        |          | Action   |

|          | Customer Services  |  |  |          |
|----------|--|--|--|----------|
| 13/05/09 | Quarterly performance reports to be circulated informally to the Panel twice per year and formally twice per year.   | Latest report<br>considered in July<br>2011. | · · · · · · · · · · · · · · · · · · ·  | 02/02/12 |
| 10/02/11 | Head of Customer Services to submit a report after a 12 month period reviewing the impact of the changes to Customer Services.   | Report to be<br>considered in June<br>2012.  | Report due in June 2012.   | 14/06/12 |
| 07/07/11 | Asked Executive Councillor for<br>Resources and Customer Services to<br>give further consideration to the actions<br>which could be taken in the absence of<br>any additional funding being made<br>available from the Department of Work &<br>Pensions in April 2012. |  | The District Council will receive £84k for 2012/13. This is a reduction compared to this year (£91k). This is expected to be used for extra assessment officers and for extra customer services staff. We will take people on temporary contracts. |          |
| 08/09/11 | Asked the Head of Customer Services to submit a further report on the location of the Call Centre to a future meeting.   | Report to be submitted to a future meeting.  | Report due in March 2012.  | 08/03/12 |

|          | Corporate Plan Working Group  |   |          |       |
|----------|---|---|----------|-------|
| 18/05/11 | Councillors D M Tysoe and S Greenall<br>have been appointed to the Corporate<br>Plan Working Group. | Quarterly performance<br>reports to be submitted<br>to all Overview and<br>Scrutiny Panels. | <b>u</b> | 05/12 |
| 06/10/11 | Councillor T V Rogers appointed to replace Councillor D M Tysoe.                                    |   |          |       |

| Panel Date | Decision | Action | Response | Date For |
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|            |          |        |          | Future   |
|            |          |        |          | Action   |

|          | Scrutiny of Partnerships   |  |  |
|----------|--|--|--|
| 02/11/11 | Following a review of the Strategic<br>Partnership, the Overview & Scrutiny<br>Chairmen and Vice Chairman agreed<br>that responsibilities should be divided as<br>follows:-<br>Social Well Being | The Panel has already received two<br>presentations on the Local Enterprise<br>Partnership. A presentation on the Local<br>Enterprise Zone was given to the Panel's<br>November meeting. |  |

| Lei | eisure Centres   |  |
|-----|--|--|
| sub | orking Group's report approved for lomission to the Cabinet meeting on <sup>th</sup> January 2012. |  |

|          | Cambridgeshire Public Sector Asset<br>Management Strategy  |          |
|----------|--|----------|
| 06/10/11 | Requested a report outlining the progress<br>made on the Huntingdonshire projects in<br>six months time. | 05/04/12 |

| Panel Date | Decision | Action | Response | Date For |
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|            |          |        |          | Future   |
|            |          |        |          | Action   |

| 10/6/10<br>10/06/10 | Visitor Development & Town Centre<br>VibrancyReceived a presentation by the Head of<br>People, Performance & Partnerships and<br>the Sustainable Economic Development<br>  | Report to be submitted to a future meeting. | This study is currently on hold until circumstances change.   | твс |
|---------------------|--|---|---|-----|
| 07/07/11            | Agreed that a representative of the<br>Highways Agency should be invited to a<br>future meeting to discuss their plans in<br>the event of an interruption to traffic flow.<br>Received an update on the steps that are<br>being taken to pursue this matter with the<br>Government. Panel to receive further<br>updates on progress. | Invitation sent to<br>Highways Agency.      | Awaiting confirmation that a representative<br>will attend. Members may wish to discuss the<br>way forward.<br>As part of the Chancellor's Autumn Statement<br>in November 2011, the 'A14 Challenge' was<br>announced, together with a £20M package of<br>short-term measures. The Challenge will look<br>at alternative options to tackle the issues<br>considered as part of the previous scheme<br>and the Department for Transport is seeking<br>to present a more cost-effective package of<br>measures, including funding options, by<br>Summer 2012. However, it is likely that any<br>options emerging will only be considered by<br>Government as part of its 2015 Spending<br>Review. The £20M short-term measures will<br>look at targeted options that can be delivered<br>prior to 2015 to provide immediate relief at<br>congestion hot spots between Spittals<br>Interchange, Huntingdon and Girton<br>Interchange, Cambridge as well as other<br>relief measures on this section. |     |

| Panel Date | Decision | Action | Response | Date For |
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|  | Members may wish to consider the way forward. |  |
|--|---|--|
|--|---|--|

|          | District Council Support Services   |  |  |
|----------|---|--|--|
| 07/07/11 | Agreed to establish a Working Group to<br>review the Document Centre and its<br>costs to form a view on its efficiency and<br>cost effectiveness. | First meeting of working group held on 15 <sup>th</sup> December 2011.<br>Working Group has formed two sub groups to         |  |
|          | Councillors Bull, Greenall, Howe,<br>Mackender-Lawrence, Rogers and<br>Williams volunteered for the Group.  | a) the financial cost of the service; and<br>b) the operation of the service   |  |
|          |   | Meetings of the sub groups were held in early January 2012. Operations Group to meet again on 2 <sup>nd</sup> February 2012. |  |

|          | Changes to Business Rates  |       |
|----------|--|-------|
| 07/07/11 | Requested further information with regard to the likely impact on the Council from the Government's Statement on Business Rates. | 06/12 |

|          | Community Infrastructure Levy   |  |          |
|----------|---|--|----------|
| 03/11/11 | Informal Discussion held at the conclusion of the meeting. Agreed that Managing Director (CPP) would report back when it was appropriate. | Report to be submitted to a future meeting to<br>provide an update on any progress with CIL<br>and future governance and spending<br>arrangements. | 08/03/12 |

| ſ |          | CCTV   |   |          |
|---|----------|--|---|----------|
|   | 05/01/12 | Agreed that the Panel should give further consideration to the issue of CCTV and the contributions from Town Councils. | A report on CCTV appears elsewhere on the agenda. | 02/02/12 |

| Panel Date | Decision | Action | Response | Date For |
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|          | Waste Collection and Recycling<br>Policies   |  |          |
|----------|--|--|----------|
| 05/01/12 | Queried whether the review of Waste<br>Collection and Recycling Policies would<br>include the financial performance of the | A report on round optimisation is expected to be forthcoming in April.   | 05/04/12 |
|          | service.   | The first of the RECAP Advanced partnership<br>business cases will be discussed at the<br>RECAP Board meeting at the end of March –<br>this is expected to be reported to Overview &<br>Scrutiny after May 2012. | 14/06/12 |

|          | Housing Benefit Changes   |                           |          |
|----------|---|---------------------------|----------|
| 05/01/12 | Agreed to receive a further report<br>drawing together the wider housing<br>policy implications for the Council arising<br>from the Government's Welfare Reform<br>Bill be submitted to a future meeting of<br>the Panel. |                           | TBC      |
|          | Requested that a report on rental rates<br>and rent costs are submitted to the Panel<br>on a quarterly basis.   | Report due in April 2012. | 05/04/12 |

|          | Great Fen Project   |  |  |
|----------|---|--|--|
| 01/12/11 | Councillor P G Mitchell suggested that it<br>would be useful to see the details of the<br>Commercial Plan which was being<br>developed for the Great Fen Project. | Report to be circulated when it was available. |  |